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**Move Day Family Brochure – Infants and Children**

**SMCS logo**

**Moving to your new hospital**

After years of careful planning and preparation, we will move to the expanded Sutter Medical Center, Sacramento on August 8, 2015.

Your child’s comfort and safety are at the heart of all of our planning. This pamphlet provides information about the move and answers important questions for you and your loved ones. A member of our Patient and Family Move Team will meet with you and your family to address any concerns before and after the move.

This is an important day for Sutter Medical Center, Sacramento and our community. We are excited about the move and look forward to caring for your child on our newly expanded campus. Our new and remodeled buildings provide state-of-the-art equipment dedicated to the specialized care of all our patients. We have furnished our patient rooms, family lounges and public areas with comfortable furnishing to feel more like home. And, we have incorporated therapeutic design elements to help our patients and families heal and feel more at ease.

**Moving to the region’s most advanced medical campus**

**Safety First**

Your doctor will make sure your child can move safely based on his or her medical condition. After a complete assessment, the doctor and nursing team will determine the safest time for your child’s move. We have partnered with quality ambulance companies whose ambulances are equipped with everything necessary to give your child a gentle and safe ride. Any special equipment required for your child’s care will be available to ensure a safe move.

Moving your child will take approximately 30 minutes from the time you and your child leave your old room to the time you are settled in your new room.

In addition, our watchful Security team will be on campus to ensure your child’s safety throughout the move.

**Medical care during your child’s move**

The day before your child’s move, the nurse will explain the approximate time scheduled for moving your child. A nurse will be by your child’s side during the entire move, including the ride in the ambulance. An entire team of health care professionals will be nearby at all times during the move. They know your child’s medical condition and will take every precaution to ensure your child’s safety. All medications will be given in a timely manner to make the move comfortable. Your child’s nurse will immediately address you and your child’s concerns before, during and after the move and will be in contact with your doctor with any questions.

**Individual needs**

All patients and their families will be moved with care and clinical excellence.

* **Cultural Awareness** – we will meet your family’s language and/or cultural, spiritual and other needs
* **Attentiveness** – the clinical team will pay special attention to your child’s needs both before the move, during and after settling into the new room
* **Respect** – we will provide privacy and confidentiality during the move
* **Empathy** – we will listen to and respond to you and your child’s concerns and questions

**Personal belongings**

Please take home all your child’s non-essential items, such as toys, books, games, etc., the day before the move. You may keep important items that provide your child comfort. We will place them in a personalized bag to move with your child. Toys, activities, movies, etc., will be available to your child when your child arrives at our new hospital. Our Patient and Family Move Team will visit the day before the move to check that everything is labeled and ready.

**Taking care of families/visitors, too**

Move day will be busy for us as we carefully and safely move all of our patients. However, we understand that your family and visitors will want to be with your child in the new room, and we are excited for them to see our medical campus. Families/visitors may like to use our free shuttle service or may choose to drive to the new location at 2825 Capitol Avenue.

* The free shuttle service will depart from Sutter Memorial Hospital and bring visitors directly to the Sutter Medical Center, Sacramento campus. We will provide a convenient shuttle service every 30 minutes between the two locations. The shuttle will operate from 6 a.m. – 8 p.m.
* If your family/visitors choose to drive their own vehicles, they will park in Parking Lot B (formerly the South Lot) at 29th Street and Capitol Avenue. They will take the elevator to the second floor and cross the skywalk to our new building. A member of our Patient and Family Team will escort them to your child’s room as soon as your child’s care team says your child is ready.

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